

PNC Bank Makes It Easier to Conduct Online Brokerage Transfers and to Pay Bills

New Features Extend Customer-Friendly Online Site That Has Generated A 34% Growth in Online Banking Customer Usage Since June 2002

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PNC Bank, a member of The PNC Financial Services Group, Inc. (NYSE: PNC), is offering customers better ways to pay bills electronically and a new capability to transfer money between the bank and brokerage accounts of its affiliated broker/dealers to make investing for the future more convenient. The new features are part of PNC's ongoing efforts to give customers the tools they need to make banking easier-whether they bank online, at a branch or by phone.

New features to PNC Bank's online banking channel, Account Link® by Web, include:

- The ability to transfer money between a PNC Bank checking account and a PNC Investments brokerage account.
- E-mail notification of the arrival of new e-bills.
- Automatic payment of e-bills within customer-designated dollar ranges.

"PNC Bank continues to enhance its online banking capabilities to make it easy for customers to do business with us 24 hours a day, seven days a week," said Martin Evancoe, senior vice president, Consumer e-Business for PNC. "Through these new online tools, PNC is responding to customers who have told us they want easier ways to pay bills, transfer money and invest through their brokerage accounts. At PNC we personalize banking for our customers by listening, remembering and responding to their needs."

PNC's Regional Community Banking business provides deposit, lending, cash management and investment services to two million consumer and small business customers within PNC's geographic region.

PNC Investments is a division of J.J.B. Hilliard, W.L. Lyons, Inc. and a registered broker/dealer that offers investment and brokerage services.

PNC Bank, N.A., is a member of The PNC Financial Services Group, Inc. PNC, headquartered in Pittsburgh, is one of the nation's largest diversified financial services organizations, providing regional community banking; wholesale banking, including corporate banking, real estate finance and asset-based lending; wealth management; asset management and global fund services.

Visit PNC Bank on the Web at www.pncbank.com

SOURCE: The PNC Financial Services Group, Inc.

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